

How to manage difficult behaviours in training

Overview of the topic:

Every teacher/trainer encounters difficult behaviours and situations in their career. The behaviour of a few can have an enormous impact on the whole and as a result can critically injure the success of your programs. But wouldn't it be great to have some sort of trainer's first aid kit of items to get your sessions out of intensive care! This session will discuss 11 proven strategies aimed at minimising difficult behaviours and will model winning techniques that will help any trainer to create a positive and exciting program for their learners.

Learning Outcomes:

By the end of this workshop, participants will have the knowledge and skills to:

- Identify common "difficult" student behaviours
- Develop an awareness of how to minimise the effect of difficult behaviours and situations to the learning of the group
- Implement strategies that can be used to reduce the effect of difficult behaviours, and
- Get your training mojo back!

Who should attend?

- Teachers, Trainers and Assessors
- Workshop Presenters
- Head of Departments
- Instructional Designers

All webinar registrants will receive a copy of the slides, a link to the webinar recording, an electronic statement of attendance and soft copies of any relevant additional resources.

Presenter:



Marc Ratcliffe is a multi-award-winning trainer, author and education entrepreneur. He is the CEO and founder of MRWED Training and Assessment, a private RTO that specialises in Trainer Training. He is a

strong advocate for "edu-tainment" and believes that learner involvement and fun are integral to student success. He continues to be an in-demand conference speaker and workshop facilitator, having presented at more than 50 conferences in a dozen countries in the past decade and was recently named as the winner of the "Best Training and Development Leadership" Award at the World Training and Development Congress in Mumbai.

Date: 14th December 2018

Time: 10:30am - 11:30am AEST

Price: \$55.00 AUD

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